**Health and Care Leaders Network 05/09/2019**

**Table Discussion Notes**

***Table 1***

**What would you like the health and care system to know about the 3rd sector?**

* 3rd Sector is embedded in communities so 3rd Sector perspectives are very valuable
* Capacity to engage is always an issue to keep raising
* Characteristics of a thriving community (3rd sector Interface)
  + Good resource – communities identifying what’s meaningful to them, which is useful regarding LCPs and wider determinants of health
* TTS learning reports:
  + Social isolation, complexities
  + Learning needs to reach the right people
  + Make changes to policy/practice/services etc.
  + Role 3rd sector plays in prevention
    - It’s hard to evidence this – how do you prove what you’ve prevented?
    - But there is support from system re evidencing preventative outcomes
  + Constant pushes around “innovation”, without recognition for existing services that do make a difference, but it may be harder to show preventative elements
  + Small but vital
  + Protecting the diversity of the sector
    - Nurturing small organisations

**Harnessing the Power of Communities – What do we invest in now and the next 2 years**

* Smaller Organisations – look at ring-fenced some of the funding?
  + Capacity and evidence base
* 1 or 2 people to represent and bring evidence base to leaders within the system
* Biggest impact/using wisely
* Investing in the voices of people that use the 3rd sector

***Table 2***

**What would you like the health and care system to know about the 3rd sector?**

* 3rd Sector reps represent a way of working rather than the 3rd sector as a whole
  + Plus making sure opportunities are widely promoted
* Ensuring statutory partners and 3rd Sector organisations meet in community locations, rather than the reps going to big formal meetings in the office.
* 3rd Sector expertise on person centred approach and lived experience could really benefit the shaping of health and care; could give 3rd sector confidence
* 3rd sector can provide a reality check – e.g. that people can’t just get a GP’s appointment etc.
  + We are the feedback loop – with an independent voice
* The 3rd Sector needs to be valued for bringing extra resources, funding (from charitable trusts and private) and volunteers

**Harnessing the Power of Communities – What do we invest in now and the next 2 years**

* Shorter term funding – wider distribution and vice versa
* Consortia might be a good vehicle for diversity with longer tern funding
* It’s good to have small pots for seeding innovative projects (like the mental health drop-in and outreach fund)
* It would be good to have a standard term:
  + Third Sector *or* Voluntary, Community & Faith Sector
* How can 3rd sector representation be truly representative of the whole of the 3rd sector?
  + Could 3rd Sector Rep roles be paid for/back filled so reps could see it as a discrete role?
* Could we identify the capacity for the 3rd sector to take on projects and roles
  + (A system wide review of where 3rd Sector organisations have capacity, which could be paid for e.g. back fill)

***Table 3***

**What would you like the health and care system to know about the 3rd sector?**

* Expertise and resources to commission across the sector
* Hold to account bigger organisations that have a duty to bring in smaller organisations with less capacity
  + Utilise joint influence and sharing of info, resources and funding
  + e.g. Touchstone and PAFRAS
* Recognise investment in time and effort for smaller organisations to feed in/out
* How do decision makers know about us
* We are valuable, professional, working within standards, expertise
* “Feels like you need to be Bilingual”
  + Trying to say the same thing in different ways
  + Forum Central are the translators/interpreters
  + Forum Central have a role in how we enable this communication
* Understanding of the work we are doing at ground level to support the city-wide priorities
  + Fit
  + Language
  + Funding
* How do we sell left-shift within a strategic environment?
* Re-write the 2017 Exploring the 3rd Sector “offer” report and send to all key decision makers
* Develop a Forum Central wide communications strategy
  + Identify organisations doing great stuff and agree a targeted communications approach
* Connection between 3rd sector and Statutory Organisations at operational level and at every level in as many possible ways
  + e.g. how do we know when and where meetings are happening
  + Encourage invitations to come out and about with 3rd sector organisations… and then so what?
* Big and small organisations and Forum Central linking together
  + Synergy
  + Harnessing local expertise
  + Nurturing
  + Leadership
  + Smaller organisations often have greater expertise in their field; instil confidence in their contribution
* Partnership working is key; Joint contracts are working
  + e.g. Live Well Leeds
  + Cross-work communication
  + Impacting on other work streams
  + Individual Care
  + This model needs:
    - Willing trustees
    - An element of risk
    - Complex delivery and reporting mechanisms
  + Networking events such as this help
  + Training opportunities as well as funding etc.

**Harnessing the Power of Communities – What do we invest in now and the next 2 years**

1. Policy Decision
   * Ring-fence £500K or Less to smaller organisations
   * Creating capacity and chance
   * Working with people facing is the biggest challenge
2. Representation
   * Concept to fund roles (1-3) to bring together evidence
   * Make it more equitable
   * To represent 3rd sector in most effective and equitable way
   * Capacity to do this
   * The translator
   * Focus on smaller organisations
3. Use funding as a platform to respond to feedback from discussion 1
   * Data
   * Expertise
4. Strategic work is often far removed from real experiences
   * Difficult to find routes for service users/peoples voices and stories to impact on a strategic level.
   * Bring pockets of work (existing) together and creating more opportunities
   * Not to assume we know what real people want or need

***Table 4***

**What would you like the health and care system to know about the 3rd sector?**

* The 3rd sector is:
  + Experienced
  + Qualified
  + Quality
  + Managed
  + Professional
  + Cutting edge
  + Innovative
  + Pro-active and responsive
  + Big employer
    - Employs service users – the Leeds Pound
  + Passionate
* How do we make other bits of the system more like the 3rd sector?
* Keep pushing examples
* Celebrate success

**Harnessing the Power of Communities – What do we invest in now and the next 2 years**

* Bring conversation out of medical/clinical focus
* How addressing poverty
  + interests of other system leaders
* Find out from system what outcomes they want to achieve
* Ensure not overly health focused
  + recognise we are fortunate in Leeds
* Know who our champions are and develop champions from other sectors
* Analysis of who different partners are and how we work differently with them
* Feel more respect for our services