Covid-19: Accessible Information Links and Documents

If you have any queries about this resource and/or other links to share here please contact us via hello@forumcentral.org.uk

Public Health England Resources

You can register for an account online to download and view all of the PHE advice on Coronavirus including posters, films, leaflets and other printable and viewable guidance in a variety of languages, accessible formats and BSL translations.

https://campaignresources.phe.gov.uk/resources/

British Sign Language Resources

Leeds City Council
Coronavirus Information Leaflet - BSL Film : https://youtu.be/zL5BHPCGzCo

Sign health
Signhealth are producing regular interpretation of the Government daily briefing and other advice and information, which can be found here**:** Signhealth Coronavirus Guidance in BSL

SignLive 'Covid-19 Support' resource accessible via Leeds City Council now.
An additional dedicated line, named "Leeds City Council – Covid19 Support" has been set up on SignLive for Deaf customers, who may need help to get food or medication delivered to their home. This can be accessed through SignLive Directory, by selecting Leeds City Council Covid19 Support where you will go through to the LCC helpline for assistance.

Information about SignLive can be found here: https://www.leeds.gov.uk/accessibility/british-sign-language-bsl

 A BSL video has been produced with the above detail, accessible here: SignLive Covid-19 Support Line info

Bradford Talking Media
Here are the links to all of Bradford Talking Media's work in various formats on Coronavirus.
- Website: www.btm.org.uk
- Blog site - where the BSL and latest audio and EasyRead are: www.btmprojects.com
- Original audio: https://t.co/7XwFYqQJUs?amp=1
- BSL from their Deaf workgroup: https://t.co/1UgTT6C6bU?amp=1
- New booklets: https://www.btm.org.uk/resource-category/health-and-wellbeing/
    a. Protecting Yourself and Others
    b. Social Distancing
    c. Looking after your Mental Health
- The first film of their Deaf worker Sam is on the website under resources BSL

Easy Read Resources

Easy on the i
- Covid 19 – Easy read postcard resource
  https://twitter.com/milner_bell/status/1240246645318713344/photo/1
- Coronavirus Posters:
  https://www.easyonthei-leeds.nhs.uk/easy-on-the-i-resources/

Through the Maze
Two new sections have been added to the website - Covid 19 easy read info and Things to do while you are at home:

- https://www.through-the-maze.org.uk/home/coronavirus-covid-19-information-and-things-to-do-while-you-are-at-home/
- https://www.through-the-maze.org.uk/home/coronavirus-covid-19-information-and-things-to-do-while-you-are-at-home/useful-information-about-coronavirus-covid-19/

Public Health England
Accessible resources to help you communicate about COVID-19:

- general information about Coronavirus and how to stop the spread of it
- Handwashing
- keeping your mind and body well
- keeping away from other people - new rules from 23rd March
- Public Health England stay at home guidance, translated and in easy read
- NHS guidelines translated into 32 languages by Doctors of the World
- Easy read information on COVID-19 from Mencap
- Public Health England resources in accessible formats
- COVID-19 guidance for providers of services for people experiencing rough sleeping
- The handwashing rap, produced to help people who have a learning disability

Easy read resources available elsewhere:

- Easy read Coronavirus posters from Photosymbols
- A set of easy read Coronavirus resources from Mencap
- A Coronavirus hub hosted by Learning Disability England
- An easy read copy of the 'shielding' letter that was sent out to people most likely to be very poorly if they get Coronavirus, from NHS England

Resources for people with learning disabilities and families from the Learning Disability Professional Senate:

- For use with people with learning disabilities
- For families

LYPFT
Learning Disability specific info in one place from Julie at LYPFT
https://www.getcheckedoutleeds.nhs.uk/get-checked-out-nhs-england/

COVID-19: guidance on shielding and protecting people defined on medical grounds as extremely vulnerable - including easy read version:
https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19

Easy read for online shopping
http://easyread.info/shopping-online-easy-read/

Tutorials on internet skills
Learn My Way: Take short courses to learn how to video call, use social media and messaging apps.
https://www.learnmyway.com/subjects/more-internet-skills

Easy read on using whatsapp
https://www.learningdisabilityengland.org.uk/news/what-are-you-doing-to-keep-in-touch/

Inclusion North
A round up of accessible resources from Inclusion North
https://inclusionnorth.org/our_work/coronavirus/

People in Action YouTube Tutorial - How to use Zoom (phone and computer)
If you have never used Zoom before, People in Action have made some youtube tutorials which can be found here.

Covid-19 addendum to hospital passport
A great **addition** to the hospital passport for anyone you support who becomes symptomatic
https://www.leedsth.nhs.uk/assets/2a62a88f48/CV19-Hospital-summary2-2-v2.pdf NB Please continue to use the hospital passport as the main document/This is not to be used instead of a passport/This is optional

West Yorkshire Police
Easy read on policing powers: https://www.westyorkshire.police.uk/coronavirus.

Beyond Words
https://booksbeyondwords.co.uk/downloads-shop/beating-the-virus
https://booksbeyondwords.co.uk/downloads-shop/good-days-bad-days
https://booksbeyondwords.co.uk/downloads-shop/jack-plans-ahead-for-coronavirus
https://booksbeyondwords.co.uk/downloads-shop/when-someone-dies-from-coronavirus

CHANGE
Keeping Safe Online guide: https://www.through-the-maze.org.uk/wp-content/uploads/2018/02/Keeping-Safe-Online-Easy-Read-Guide-Email-Version.pdf

Hft
Accessible Video
https://www.aspirecbs.org.uk/covid_19_inf_connect/about-coronavirus-video/

Scottis Commission for Learning Disability
https://www.scld.org.uk/covid-19-guided-self-help-booklet-series/?utm_source=Facebook&utm_medium=social&utm_campaign=SocialSignIn

Resources in Alternative Languages:

Guidance on shielding and protecting people defined on medical grounds as extremely vulnerable: now available in 11 different languages.

NHS Guidelines in 35 Languages

Have been translated and are hosted on the Doctors of the World website:
https://www.doctorsoftheworld.org.uk/coronavirus-information/#

World Health Organisation (WHO) resources

Coronavirus Information in the WHO's six official languages - Arabic, Chinese, English, French, Russian and Spanish

- **World Health Organisation Q&A's - English**
- **WHO information in French**
- **WHO - Myth Busting Information in Chinese**
- **WHO Q&A information in Arabic**
- **WHO Q&A information in Russian**
- **WHO Q&A information in Spanish**

Coronavirus information in different languages on YouTube

A small task and finish group within Leeds City Council have been working to provide translated and audio materials in 11 different languages: *Polish, Romanian, Urdu, Arabic, Czech, Punjabi, Tigrinya, Farsi, Slovak, Kurdish Sorani and Bengali:*
https://www.youtube.com/playlist?list=PLggQFjpTLgpIq0r7-nFO9mT6j8Yk2vKBt

There are three different videos which focus on:

1. **Spot the signs** - This short film contains information to help people spot the signs of coronavirus and gives advice for households with possible coronavirus infection.
2. **Handwashing advice** - This short film contains information about how you can help stop the spread of viruses, like coronavirus, by practising good respiratory and hand hygiene.
3. **Essential advice** - This short film contains information for households with possible coronavirus infection. Please be aware that this is an evolving situation and public advice may change.

Leeds City Council household leaflet in 12 languages

Leeds City Council has produced a leaflet which emphasises the 'stay at home' message, and provides important information about where people can access help. The leaflet is being delivered to every household in the City, and has been translated into the main community languages which are currently used in the City:

- **Arabic**
- **Bengali**
- **Czech**
- **Farsi**
- **Kurdush Sorani**
- **Lithuanian**
- **Polish**
- **Punjabi**
- **Romanian**
- **Slovak**
- **Tigrinya**

- **Urdu**

An audio translation of the leaflet has also been produced, and can be accessed here.

Help to Claim Resources in 14 languages

Leaflets and community posters on Help to Claim for helping people to claim Universal Credit have been translated into 14 languages. They are available to download at this link.

New video service for deaf claimants accessing Universal Credit

Universal Credit claimants can now access British Sign Language interpreters as part of a free video relay service.The Video Relay Service (VRS), allows users to make BSL interpreted video calls via their tablet, smartphone, computer or laptop. A professional interpreter then relays the call in English to a member of DWP staff.

The service, which is already available for people accessing other disability benefits and the Access to Work scheme, will be available through GOV.UK. More information is available here.

Mental Health Resources:

The Royal College of Psychiatrists information

The Royal College of Psychiatrists have produced translations of their mental health information into a number of languages, accessible here.

Every Mind Matters 'Now, more than ever' campaign

Accessible formats of the Every Mind Matters campaign assets are now available from the Campaign Resource Centre. These include audio, BSL, print ready and web accessible versions of the '10 top tips' asset.

MindWell Leeds - Mental Health and wellbeing Information

https://www.mindwell-leeds.org.uk/ Has a browsealoud function on their website. Users can access this service by clicking on the icon below then the 'globe' for text to be translated on screen and the option to be spoken aloud in the language of their choice. It also has functions such as changing the colour of the background and increasing text size to suit other accessibility needs.

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